

Ref. No.: BU/CDOE/AUG/2025/001

Date: 19th August 2025

OFFICE ORDER

CONSTITUTION OF CENTRE FOR DISTANCE AND ONLINE EDUCATION- STUDENT GRIEVANCE REDRESSAL COMMITTEE (CDOE-SGRC) FOR ONLINE PROGRAMMES AT BENNETT UNIVERSITY

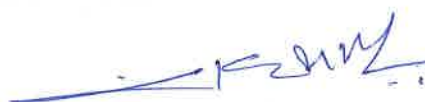
It is hereby notified for the information of all concerned that, in accordance with the provisions of the University Grants Commission (Open and Distance Learning Programmes and Online Programmes) Regulations, 2020, the **Centre for Distance and Online Education – Student Grievance Redressal Committee (CDOE-SGRC)** has been constituted at Bennett University to address and resolve grievances of students enrolled in online programmes.

The Committee is hereby constituted as follows:

S. No	Name	Designation	Designation in Committee
1	Prof. (Dr.) R.S. Rai	Director, CDOE	Chairperson
2	Dr. Uma Luthra	Director, CIQA	Member
3	Dr. Aditi Singh	Assistant Director, CDOE	Member
4	Dr. Gaurav Arora	Associate Professor	Member
5	Mr. Nishant Rai	Deputy Registrar	Member Secretary

Note:

- The term for the committee will be of two years from the date of notification.
- The committee shall be entrusted with the responsibility of examining, addressing, and resolving grievances submitted by students.
- It shall ensure a fair, transparent, and timely resolution of matters brought forth by students.
- The committee shall work towards creating and maintaining a conducive environment for learning, well-being, and personal growth of students.
- If the student feels that the concern has not been adequately addressed, he/she may reach out to the University-level SGRC for further review.



Prof. (Dr.) R. S. Rai
Director CDOE

Copy to:

- Vice Chancellor
- All concerned
- Office File

Director
Centre for Distance and Online Education (CDOE)
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